

Intelligent Services for Context-Oriented Tourists Support in Karelia Region

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Some Major Touristic Problems in Karelia

- Information
 - Tourist greetings (e.g., police and ambulance phones)
 - Country laws and regulations
 - Region specific information (e.g., how to use public transport in Russia)
 - Tourist safety
 - Etc...
- Transportation
 - Public transport
 - Taxi
 - Ridesharing possibilities
- Intelligent guides
 - Information about places of interests
 - Navigation in museums
 - Planning the best excursion for the tourist at the moment

Architecture of Intelligent Tourist Support System





Intelligent Tourist Support System Scenario Before the trip Preliminary excursion Information about safety, Cultural norms country laws and regulations plan In the trip Greetings, Information about safety, **Region-specific** Cultural norms country laws and regulations information Tourist corrects Call a taxi (acting service) No **Current situation** Ridesharing the excursion or suggest tourist to use found? the public transport plan **Tourist profile** Yes Ridesharing Go to place in according Actual excursion to excursion plan Places of interest plan Provides to the tourist Translation information about the service place exhibition After the trip Commenting trip in Feedback social networks

Architecture of Ridesharing Service



The Algorithm of Finding a Matching Path Between the Driver and the Passenger (1/2)





A is the start point of the pedestrian's path B is the end point of the pedestrian's path. C is the start point of the driver's path D is the end point of the driver's path. CD is the shortest driver's path, which is found with the help of GIS

The Algorithm of Finding a Matching Path Between the Driver and the Passenger (2/2)





Complexity Estimation of the Algorithm



 $T_{work} = N_{MPS} * N_{MPE} * N_{counts} * t_{one counting}$

Complexity depends on the amount of start meeting points - $N_{\rm MPS}\,$ and the amount of end meeting points - $N_{\rm MPE}\,$

Proposed Heuristics for Reducing Algorithm Complexity



<u>First heuristic.</u> Selecting points of the sector from which the driver starts



Second heuristic. Selecting points in the intersections of the circles around the passenger's start and end points with the circles around the points of the driver's path.



A is the point of the pedestrian's path C,F is the point of the driver's path B,D,K,L,M,N is the possible meeting points

Assumptions for Using Proposed Heuristics

- A lot of drivers. Heuristics have strong limitations and filter out a lot of points. If there are no many drivers, then the use of the heuristics will rarely get positive result.
- A small value of DDetour. Heuristics will not be helpful with a large value of DDetour.
- Uniform distribution of roads on the map. The uneven distribution of roads (rivers, lakes, etc) leads to a lack of roads in some sectors, which could lead to the loss of possible meeting points due to the need to detour around the obstacles and to pick up the pedestrian on the other side.

System Working Scenario







Case Study: User Path Configuration





Case Study: System in Work





Case study. Excursion Plan Service





Conclusion

- Some major touristic problems in Karelia region have been considered.
- The architecture of the system for context-oriented tourists support in Karelia region has been proposed. The system consists of set of services which interact in smart space.
- Possible scenario for using this system has been proposed.
- Detailed description of ridesharing service has been presented.
- At the end the case study has been presented.

Thank you for Attention Questions are Welcome





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